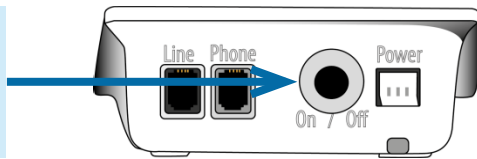


Turning Your System On and Off

The On/Off button is located on the back panel.



- To turn your system **OFF** press and hold for 4 beeps and it will switch off.
- To turn the system **ON**, press and hold until the green ON light indicates that the unit has started.

Please note: When the system is turned OFF and there is NO Green ON light, then your system will not operate.

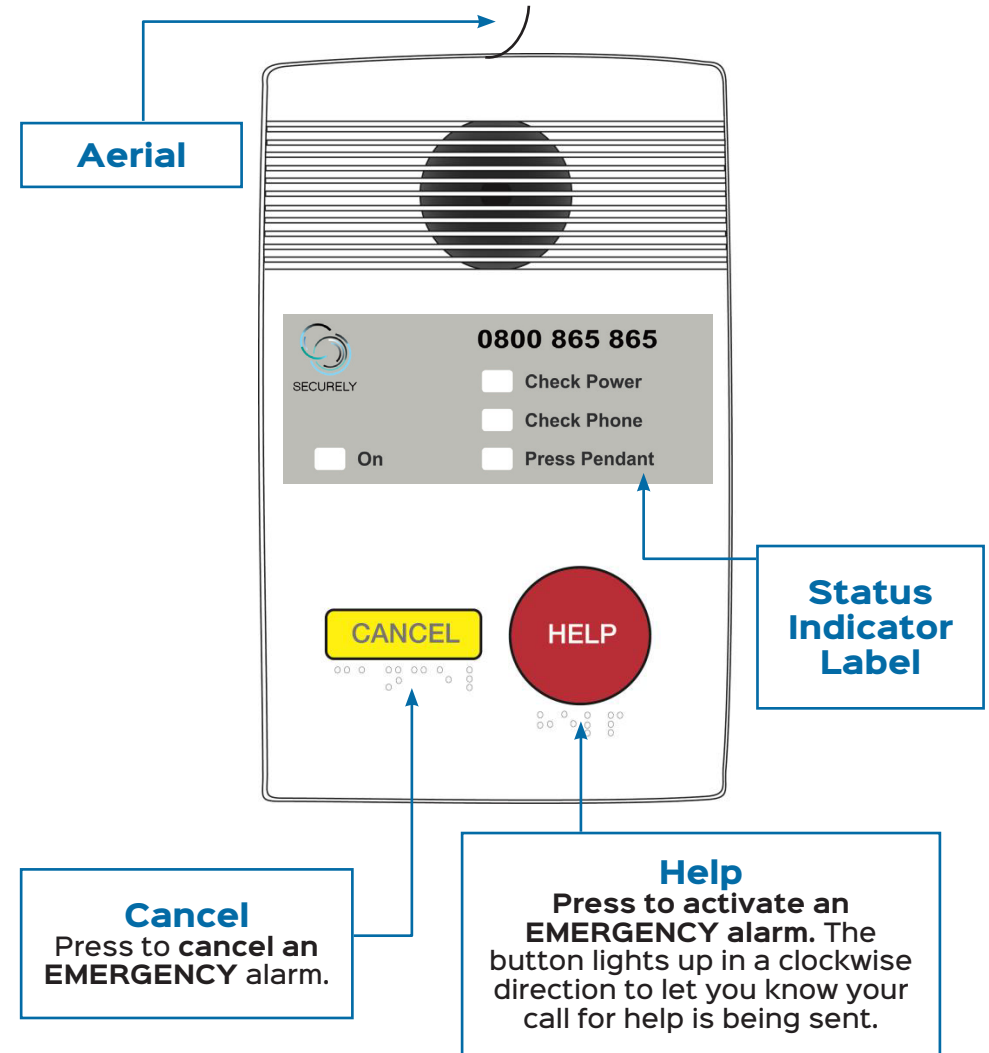
Important Notes

Due to external factors it is possible that in exceptional circumstances the system may not operate as expected. Such factors include the telephone line being unavailable, radio interference, lightning strikes or network outages. These are rare events but because they are outside our control, we cannot accept any responsibility for damages or other consequences resulting from any failure.

If you suspect your system is damaged or not functional, please contact: **Securely on 0800 865 865**

ERICA User Guide

Your new ERICA personal response system contains the latest technology to give you independence, peace of mind, and put you in contact with people who are there to help you.



Your Personal Pendant

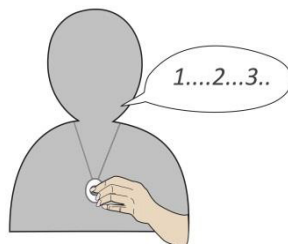
Your personal pendant should be worn at all times including at night in bed. It is waterproof and should be worn in the bath or shower.



Requesting Help

If you need help at any time of the day or night, press and hold the button on your personal pendant and count to three.

The outer rim will then illuminate and flash red to let you know your call for help is being sent. Alternatively press the large **HELP** button on the system.



Talking to your Securely Operator

If you request help, you will hear a loud ten second alarm and your system will connect to Securely. When you hear the Securely operator you can communicate with them by speaking to the system.



Care of your Pendant

AVOID direct spraying with perfume, insect repellent or similar chemicals, by holding it out of the way.





CLEAN with non-abrasive and non-polishing cleaners only.

RECOMMENDED a warm damp cloth is usually sufficient.

Cancelling an Alarm

During the loud ten second alarm period you can cancel the alarm by pressing the **CANCEL** button.

Front Label - Status Indicators

-  **On** - this continuous **Green** light indicates that the base unit is on. It will flash when other errors are shown.
-  **Check Power** - this will flash **Red** when there is a problem with the power connection and it needs to be checked. An audible message will play as well.
-  **Check Phone** - this will flash **Red** to indicate when the phone connection is not available and needs to be checked. An audible message will play as well.
-  **Press Pendant** - this will flash **Blue** to let you know the pendant is due for testing. Please press your pendant to test your system, and when the operator calls back, tell them you are testing.

For assistance call Securely on 0800 865 865