



SECURELY
for independence

Quick Start Guide

Keep this Quick Start
Guide near your
Medical Alarm

1 In an Emergency,
press the Medical
Alarm Help button

Help

or

Press and
hold the
Pendant Help
button



Pendant

2 Await contact
from the Securely
operator

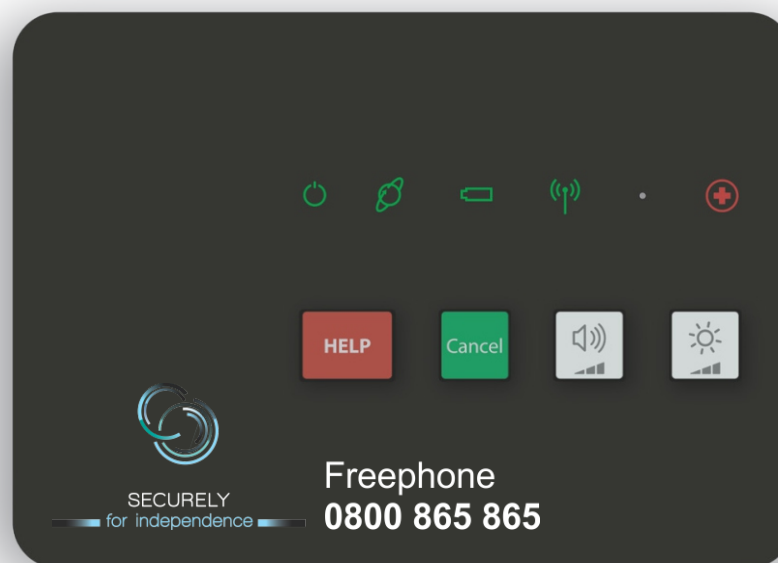


3 An ambulance will
be sent if needed



If Help pressed
in error, PRESS
CANCEL

Cancel



Medical Alarm

What do the lights mean?

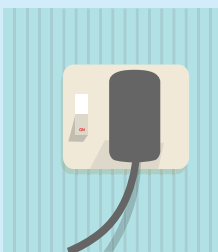
- ⊕ Alarm triggered
- ⊕⊕ Alarm sent (flashing red & blue)
- ⊕ Alarm acknowledged
- ⬢ Mains power on
- ⬢ No mains power*
- ⬢ Mains fault (or powering on)*
- ⬢ Connection available
- ⬢ Poor connectivity
- ⬢ No connectivity*
- ⬢ Pendant battery okay
- ⬢ Pendant battery low
- ⬢ Pendant needs replacing*
- ⬢ Pendant signal on
- ⬢ Pendant not connected*
- ⬢

(* Please see 'Problem Solving'
(over the page)

For your Medical Alarm to work:



Your Pendant should be worn at all times, including at night in bed and in the bath or shower (the Pendant is waterproof)



Keep your Medical Alarm plugged into a power socket (only use the cable provided)



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Problem Solving

Medical Alarm power light is FLASHING orange

The system has a low battery but is connected to mains and is recharging. Can also indicate that the system is properly powering down.

Medical Alarm power light is STEADY red

The system is powering on. If it doesn't turn green within 5 minutes, call your Medical Alarm provider.

Medical Alarm power light is FLASHING red

Check that your Medical Alarm is plugged into a power outlet and switched on at the wall.

Medical Alarm connectivity light is STEADY red

The Medical Alarm has lost connectivity. Alerts may not go through to Securely for Independence. Please call your Medical Alarm provider.

Pendant battery light is FLASHING red

Pendant battery is critically low. Please call your Medical Alarm provider.

Pendant signal light is STEADY red

The Pendant will not be able to trigger an Alarm.

Care of your Pendant

CLEAN with non-abrasive, non-polishing cleaning solution.

AVOID spraying perfume, insect repellent or other chemicals directly onto the Pendant.

If you suspect that your Alarm system is not working correctly, please call **Securely for Independence** on **0800 865 865**

Disclaimer

Due to external factors it is possible that in exceptional circumstances the system may not function as expected. Such factors include damage, misuse, power outage or loss of connectivity, and other environmental factors. With normal usage conditions, the system will function properly, but because external factors are outside our control, we cannot accept responsibility for their consequences.