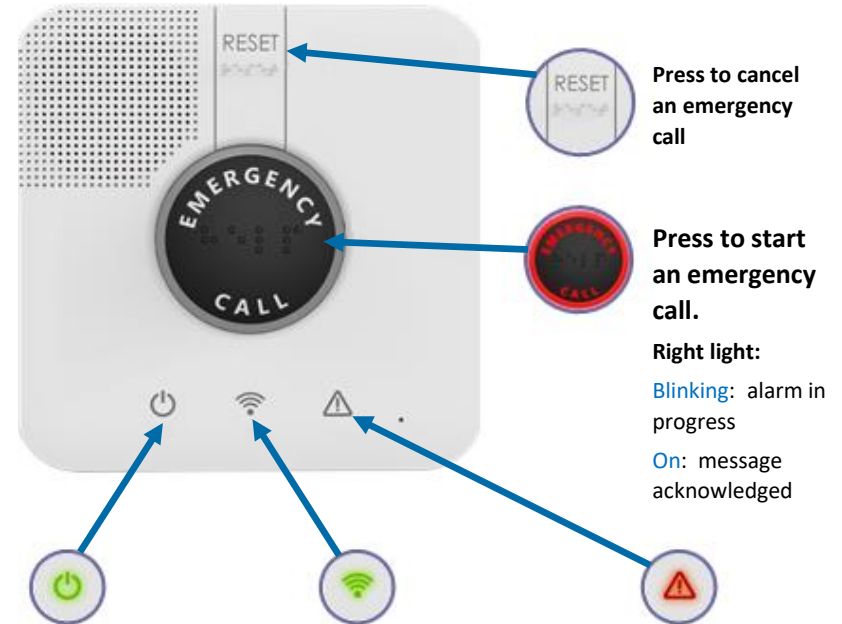
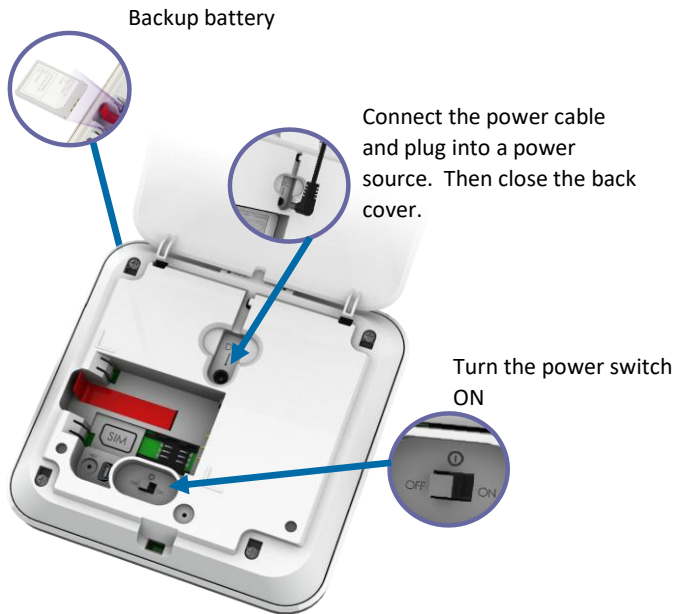


# S4i PERS User Guide

## Turning the s4i PERS Alarm On

The On/Off button is recessed into the bottom of the panel as per the diagram below. Ensure the power cable is connected correctly and the plug pack is connected to a reliable power point and where the power supply will not get knocked out. Fit the back cover on.



### Shows power status

- **On:** AC power connected
- **Blinking:** Operating on battery. Mains power failure
- **Off:** no power

### Shows communication status

- **Green:** if on, ready for call. If blinking, message being sent.
- **Red:** if on, failure in cellular network. If blinking, cellular reception is poor
- **Orange:** active conversation

### Shows problem status

- **On:** malfunction in the control panel or a peripheral
- **Blinking:** supervision lost, or low battery in a peripheral
- Call the support centre if this light is on for more than 15 minutes

**For assistance call Securely on 0800 865 865**



## Your Personal Pendant

Your personal pendant should be worn at all times including at night in bed. It is waterproof and should be worn in the shower and bath.

## Requesting Help

If you need help at any time of the day or night. Press and hold the button on your pendant and count to three.

The LED will then illuminate red to let you know your call for help is being sent. Alternatively press the large EMERGENCY CALL button on the front of the alarm panel. The alarm panel will then phone the operator and you will hear it dialling out. The operator will then answer the call and talk to you.

## Talking to your Securely Operator

If you request help, you will hear a loud 15 second alarm and your system will connect to Securely. The system will dial the operator and when you hear the Securely operator, you can communicate with them by speaking to the system.

## Cancelling the Alarm

During the loud 15 second alarm period, you can cancel the alarm by pressing the RESET button.

## What Happens If The Operator Can't Hear Me

If the operator can't hear you when the line is open, they will typically call your normal telephone number. If you are unable to respond to that call, then an ambulance will be called.

## Care of your Pendant

**Avoid** directly spraying with perfume, insect repellent or similar chemicals, by holding it out of the way.

**Clean** with non-abrasive and non-polishing cleaners only.

**Recommend** a warm damp cloth is usually sufficient

## Testing Your System

From time to time you should test the system. We recommend monthly but no longer than 3 monthly. Press and hold your pendant button and count to three. Wait to speak to the operator and tell them you are testing the system.

## For assistance call Securely on 0800 865 865

### Important Notice

Due to external factors it is possible that in exceptional circumstances the system may not operate as expected. Such factors may include network outages, radio interference or other factors beyond the control of Securely. These are rare events but because they are outside our control, we cannot accept any responsibility for damages or other consequences resulting from any failure.

If you suspect your system is damaged or not functional, please contact Securely on 0800 865 865. In an emergency, call 111.

